



SERVICE BULLETIN

Classification:

BT03-011b

Reference:

NTB03-084b

Date:

October 15, 2003

2003 350Z: POP OR TICK NOISE FROM FRONT DOOR WINDOW GLASS

This bulletin has been amended. Please discard all previous copies of NTB03-084.

APPLIED VEHICLE: 2003 350Z (Z33)
APPLIED DATE: Vehicles built to: Feb. 23, 2003
APPLIED VIN(s): Vehicles built to: JN1AZ34 D* 3T113857
JN1AZ34 E* 3T016344

IF YOU CONFIRM:

A pop or tick noise is heard from the driver's or passenger's front door window glass when:

- You roll the window down, then back up: Then place your arm on the door panel armrest.
- Window is up: Driving into or out-of driveways.
- Window ½ way down: Driving on rough roads.

ACTION:

Remove the door module assembly and apply Genuine Nissan Window Regulator Grease to the front regulator slide rail.

NOTE: GENUINE NISSAN WINDOW REGULATOR GREASE MUST BE USED for this repair. This product is listed in the Parts Information.

This product is the **ONLY** approved grease for this repair.

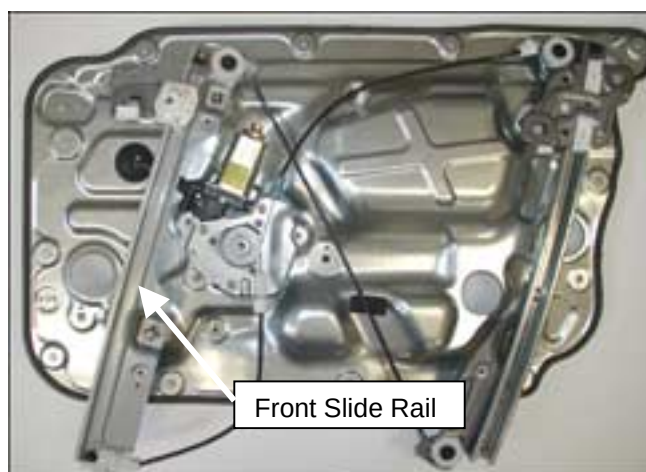


Figure 1

PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
Genuine Nissan Window Regulator Grease (1) (2)	999MP-WRG00P	1

1. This grease must be ordered through the Nissan Direct Ship Chemical Care Product Program: Phone 1.800.811.0502, Fax 1.904.389.8279, Website www.NissanChemicals.com.
2. This tube will service multiple windows/vehicles and is considered a shop supply.

IMPORTANT: The purpose of "ACTIONS" (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire Service Procedure (starting on page 2) as it contains information that is essential to successfully completing this repair.

CLAIMS INFORMATION

Submit a Primary Failed Part (PP) line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL/R&I One Window Regulator	(1)	UH23AA	ZL	21	(2)

1. Reference the 350Z Parts Catalog and use the indicated window regulator P/N as the PFP.
2. Reference the current Nissan Warranty Flat Rate Manual and use the indicated FRT.

SERVICE PROCEDURE

- Part of this procedure will have you remove and re-install the door glass.
- You must adjust the door glass after it is reinstalled. Otherwise, it may hit the roof when the door is opened and closed.
- Mark the door glass before you remove it. This will help you re-install it to its original adjustment position.

- a. Open the door and put tape on the top edge of the door glass (see Figure 2).
- b. Close the door and allow the window to raise to its normal closed position.

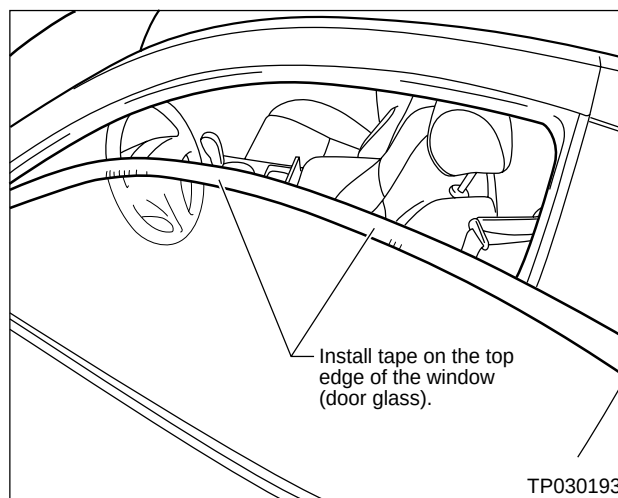


Figure 2

- c. Using the lower edge of the roof line as a guide: Mark the window position with a pen (see Figure 3).

NOTE: This marked position will be used to set the window adjustment when it is reinstalled.

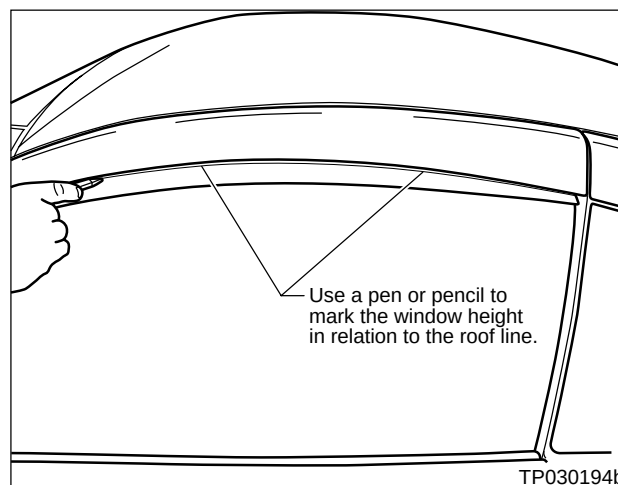


Figure 3

1. Remove the door module assembly from the side that is making noise.
 - Refer to the Service Manual (ESM), section GW, for removal instructions.
2. Clean/wipe off all of the old existing grease from the front window regulator slide rail.
3. Apply Genuine Nissan Window Regulator Grease (see Parts Information) to the front window regulator slide rail after the old grease has been cleaned/wiped off. (see Figure 4 and 5).

NOTE: GENUINE NISSAN WINDOW REGULATOR GREASE MUST BE USED for this repair. This product is listed in the Parts Information. This product is the **ONLY** approved grease for this repair.

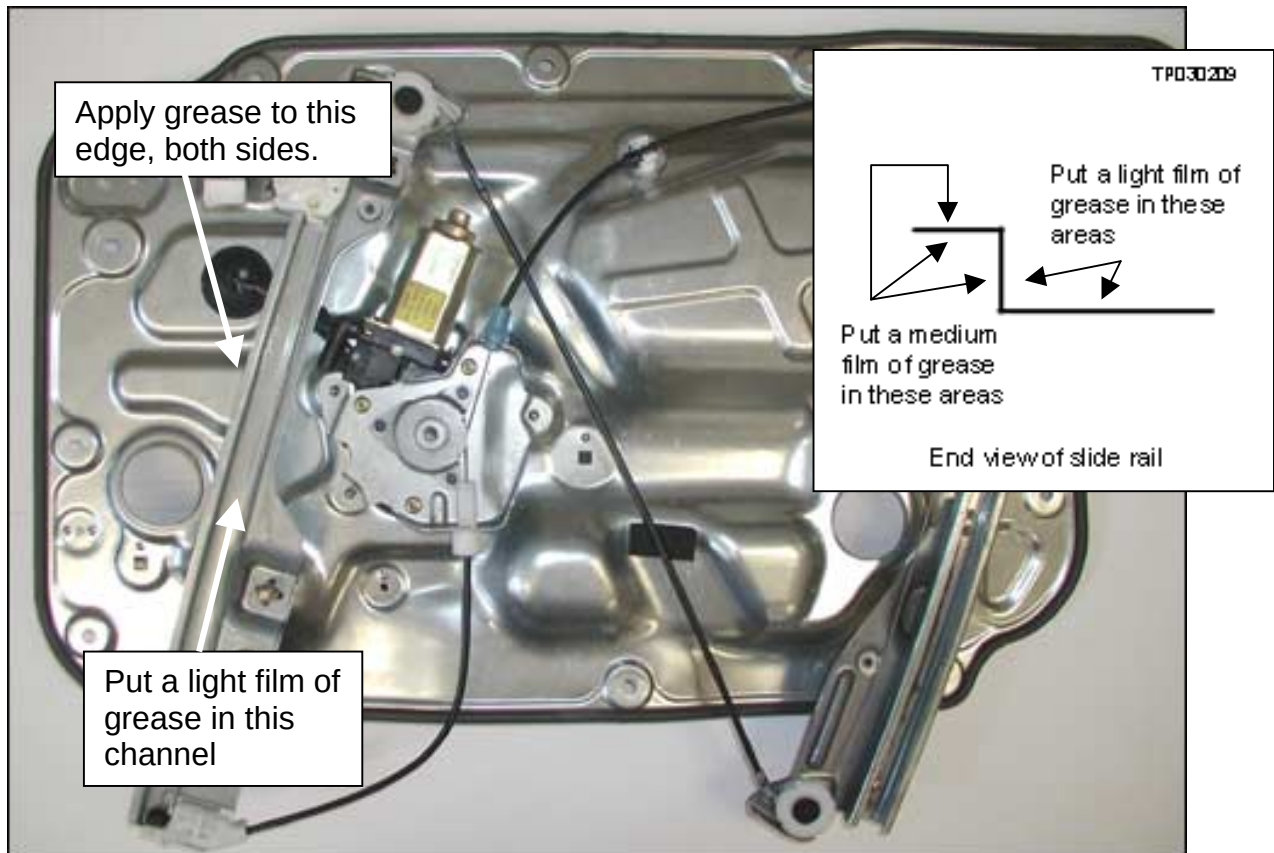


Figure 4

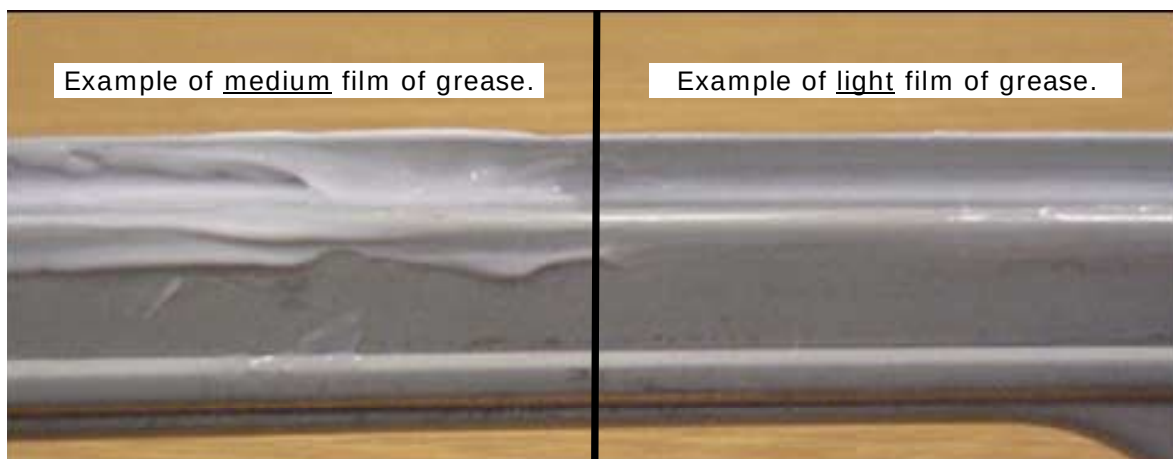


Figure 5

4. Re-install the door module assembly.
5. Re-install the window.
 - Close the door and make sure the regulator is all the way up.
 - Using the location marked in step c (Figure 3): Adjust the window to its original position, then tighten it in place.
 - **Double check**, and make sure the window does not hit the roof when the door is opened and closed.
6. Re-install the door panel and any other parts that were removed.

